

DESIGN PRINCIPLES

PRODUCT DESIGN 2023
Daniel Gaines & Justin Diaz

CORE DESIGN PRINCIPLES



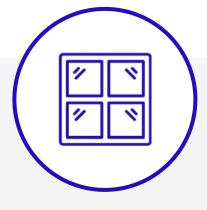
CONSISTENCY

Establishing familiar patterns throughout the platform



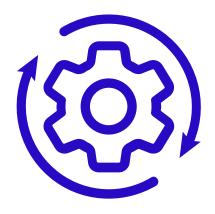
SIMPLICITY

Favoring less is more approach



TRANSPARENCY

Clarity of product intention and capabilities



PRINCIPLE #1

CONSISTENCY

Creating a coherent experience of repeated UI elements and behaviors throughout the platform.

FAMILIAR & PREDICTABLE

Users can move forward confidently applying what they've learned

REDUCE FATIGUE

Re-using UX approaches reduces new process challenges for users to learn

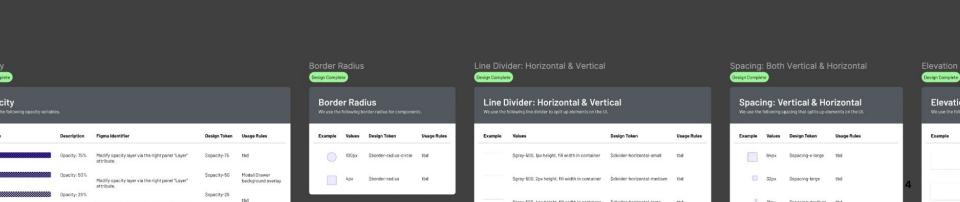
LESS TO DESIGN & DEVELOP

Sticking to common components means less to build

Achieving Consistency

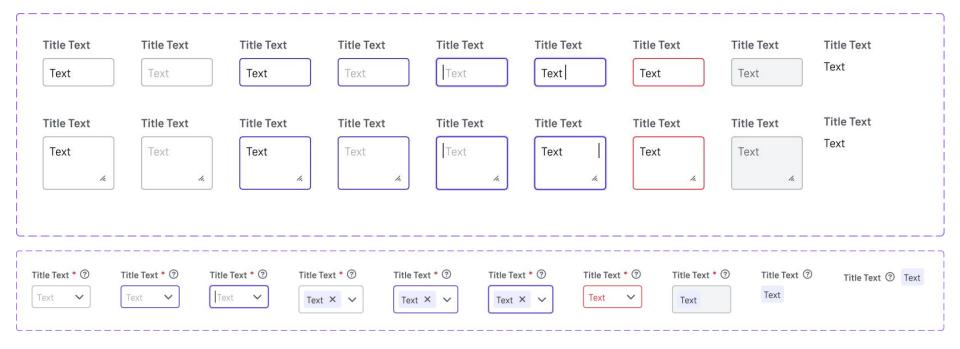
DESIGN LIBRARY





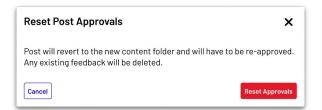
Achieving Consistency

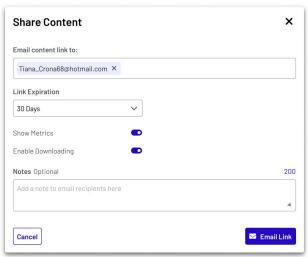
COMMON COMPONENTS - INPUT

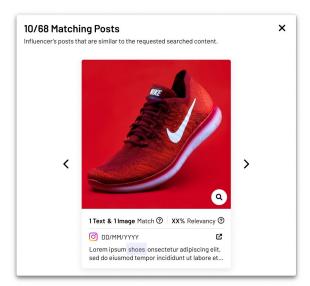


Achieving Consistency

COMMON COMPONENTS - MODAL







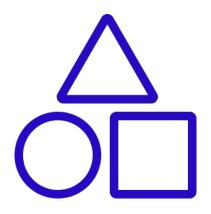


KEY BENEFITS

- Users learn what to expect, and their expectations are met
- Design & Dev streamlined

TRADE-OFFS

- Custom solutions discouraged
- Demands strong alignment



PRINCIPLE #2

SIMPLICITY

Reducing complexity whenever possible to increase release faster and encourage adoption.

EASIER FOR USERS TO DIGEST

Less complexity means less confusion.

NOT DOING TOO MUCH

Resist the temptation to predict and solve user needs that we haven't even identified yet.

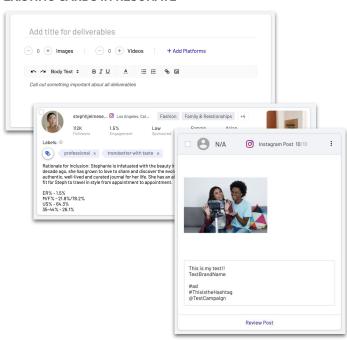
EFFECTIVE ITERATION

Better evaluate success and improve step by step

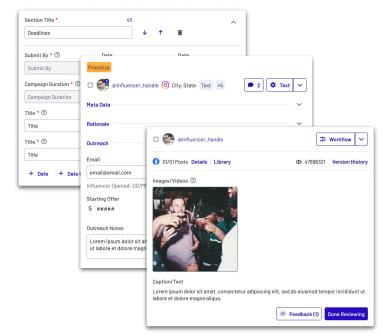
Achieving Simplicity

BOILING DESIGNS DOWN

EXISTING CARDS IN RESONATE

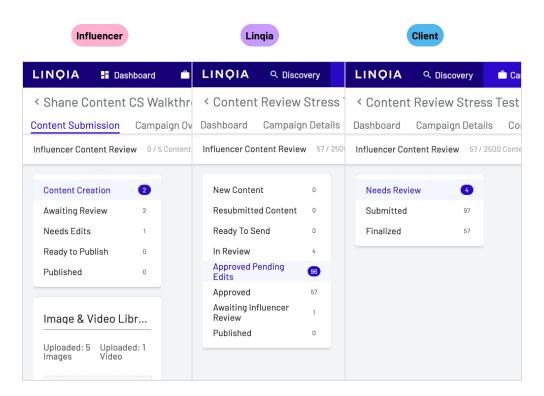


SIMPLIFIED CARDS *CONCEPT ONLY*



Achieving Simplicity

UNIFYING UX ACROSS ROLES





KEY BENEFITS

- Lower entry bar for users and less complexity to digest
- Easier to pivot
- Easier to maintain

TRADE-OFFS

- Less nuanced solutions
- Need to dedicate time for follow up iterations



PRINCIPLE #3

TRANSPARENCY

Informing, educating and enabling users via the User Interface (UI).

INTERFACE IS PRIMARY EDUCATOR

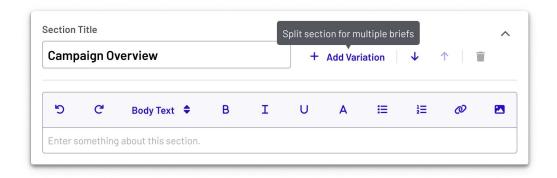
User can learn through informative components and help center

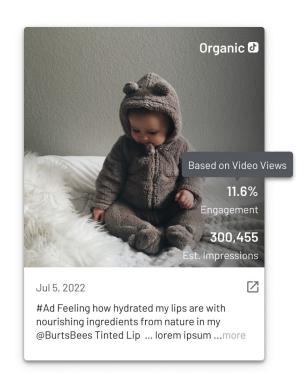
REDUCE NEED FOR TRAINING

Free up our human resources for more specific issues

Achieving Transparency

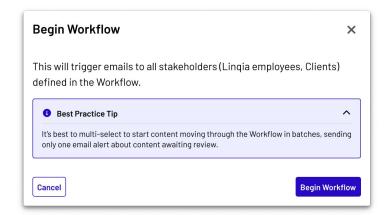
TOOL TIPS!!!

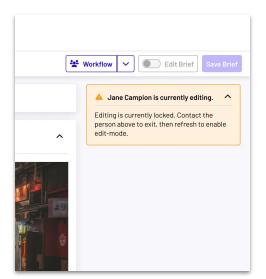


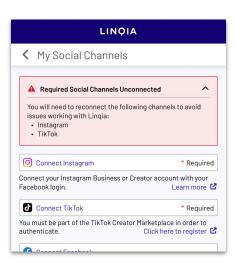


Achieving Transparency

ALERT MESSAGES

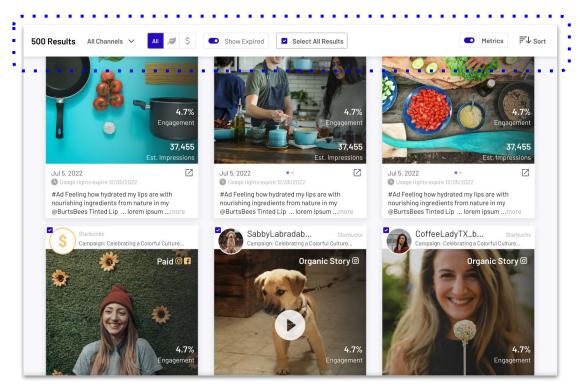


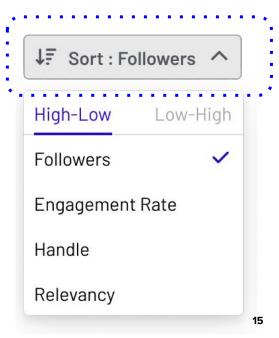




Achieving Transparency

SURFACED CONTROLS







TRANSPARENCY

KEY BENEFITS

- Users know their options and abilities
- Doesn't depend on memory
- Proactively educates

TRADE-OFFS

- Give up pristine minimalism as an aesthetic direction
- Too many tool-tips

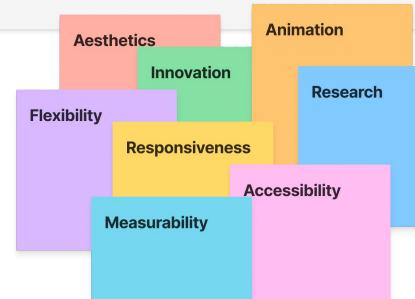






LOOKING AHEAD

As Resonate evolves and improves, and our foundation concepts are baked in, we can incorporate more areas of focus.



THANK YOU THANK YOU THANK YOL THANK YOU





REACH OUT WITH QUESTIONS TO:

Justin Diaz Daniel Gaines

LINQIA